

SQ9 SOLAR - Privacy Policy

This notice sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our practices regarding your personal data and how we will treat it.

For the purpose of the General Data Protection Regulation (the GDPR) the data controller is SQ9 SOLAR Ltd

Our Data Protection Officer can be contacted by email at info@sq9.ie.

The personal information we collect from you

You may give us personal data by:

- Corresponding with us by phone, email or otherwise. We ask you to disclose only as much information as is necessary to provide you with our products or to submit a question or request in relation to our website or products.
- Completing a transaction with us.
- Applying to work with us.

Information about you we may obtain from others

When you use our goods or apply to work with us, we may obtain personal data from others:

- Recruitment agencies (Candidates);
- Credit score companies (Customers).

Why do we collect this information?

We collect the information in order to provide you with products, to market our services, to improve our website and to recruit staff.

We will use this information:

Customer:

- To set you up as a customer on our systems;
- To liaise with you about products that you may be using
- To deliver information about our products
- To ensure payment of our invoices.

Candidates:

- To create a candidate profile for you if you are a prospective employee;
- To process employment applications, including by assessing qualifications, verifying information, conducting reference or other employment-related checks, and notifying you of future opportunities that might be of interest to you.

Website users:

- To facilitate your use of our online portal;

- To administer and improve our website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- As part of our efforts to keep our website safe and secure;
- To measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you;
- To make suggestions and recommendations to you and other users of our website about services and products that may interest you or them.

The legal bases for the processing of your data are:

- That you have provided consent for the processing for one of more specified purposes.
- Processing necessary for the performance of a contract which you have entered into with us or to take steps at your request prior to entering into a contract;
- Processing necessary for compliance with a legal obligation to which we are subject;
- Processing necessary for the purposes of the legitimate interests which we pursue in providing you with quotes and proposals about our services prior to contract where such interests are not overridden by your interests or fundamental rights or freedoms which require the protection of your information.

We may share this information

We may share your personal data with our selected business associates / suppliers and contractors to provide you with our services. For example, these business partners may include our web hosting provider and our IT service providers.

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets;
- If we or substantially all of our assets are acquired by a third party, in which case information held by us about our customers will be one of the transferred assets;
- If we are under a duty to disclose or share your information in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect our rights, property, or safety, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.
- As part of a project with other companies in the SQ9 Group.

Disclosure of your information

We may also share your information with selected third parties including:

- Business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you.

How long do we keep your information?

The time periods for which we retain your information depends on the type of information and the purposes for which we use it. We will keep your information for no longer than is required or permitted.

What are your rights with respect to you personal data?

You have the following rights:

- The right to access the personal data we hold about you.
- The right to require us to rectify any inaccurate personal data about you without undue delay.
- The right to have us erase any personal data we hold about you in circumstances such as where it is no longer necessary for us to hold the personal data or, in some circumstances, if you have withdrawn your consent to the processing.
- The right to object to us processing personal data about you such as processing for profiling or direct marketing.
- The right to ask us to provide your personal data to you in a portable format or, where technically feasible, for us to port that personal data to another provider provided it does not result in a disclosure of personal data relating to other people.
- The right to request a restriction of the processing of your personal data.

Where our processing of your personal data is based on your consent to that processing, you have the right to withdraw that consent at any time but any processing that we have carried out before you withdrew your consent remains lawful.

You may lodge a complaint with your local supervisory authority with respect to our processing of your personal data. The local Supervisory Authority in Ireland is the Data Protection Commission. The website is www.dataprotection.ie.

Cookies

We use cookies to remember you when you return to our site. We don't store personally identifiable information in cookies we create but we do use encrypted information gathered from them to help improve your experience of the site.

Security Statement

We are committed to protecting the privacy and security of the information that you provide to SQ9 Solar Ltd. We have put in place multiple technical and physical security measures to prevent any loss of security to your information.

Our website is fully compliant with the requirements set out in the Payment Card Industry Data Security Standards version 2.0 (PCI DSS 2.0). We do not hold special category or sensitive payment data when users interact with our site.

Secure Sockets Layer, or 'SSL', is the security technology used by SQ9 SOLAR Ltd for encrypting a link between a web server and a browser. All data passed between our web server and your browser remains completely private and secure.
